

## Scottish Seabird Centre Membership Terms and Conditions

1. Membership of the Scottish Seabird Centre (referred herein as the 'Charity') is subject to the following terms and conditions upon purchase of any available membership package.
2. The Charity may update these terms and conditions from time to time upon written notification to the registered member or as available on our official web site.
3. Membership cards are strictly non-transferable, under any circumstances, and may be used only by the named holder to whom it was issued.
4. A valid email address is required for any direct debit membership payment.
5. We operate a secure photo ID system to ensure membership benefits are only provided to those who are entitled to receive them. Membership is subject to your agreement to allow the Charity to take and store your photo on our secure system. Your photo will only be used as proof of identity and will not be shared outside the organisation.
6. Membership benefits may vary according to the type of membership package purchased, but will include free entry to the Discovery Experience, 10% discount in the café, gift shop (some exclusions apply) and on boat trips (for the member(s) only), on production of your valid membership card. Membership includes 10% discount into the Discovery Experience for your accompanied guests, up to a maximum of 4 guests per member on any one day. Gold members receive 20% discount in the café and gift shop (some exclusions apply) and can have one accompanying guest admitted to the Discovery Experience free of charge.
7. Membership benefits may be subject to change.
8. The membership term (normally a minimum of 12 months for a standard membership) cannot be held over or transferred. If membership is cancelled prior to the end of the membership term, a refund cannot be provided.
9. Membership cards are not valid after their expiry date.
10. Membership benefits cannot be provided without the production of your valid membership card. If you do not have your card with you when you visit, or if it has expired, we reserve the right to charge full price and decline benefits.

11. An adult must always accompany children aged 15 years or younger whilst visiting the Discovery Experience.
12. We can replace lost membership cards for a small administration fee, which is non-refundable.
13. Your contact details will be stored safely and securely, so we can manage your membership and process your payments. We will only share your data with our trusted partners, who are contracted to handle your payments and direct debits, if required. For our privacy policy, please visit [www.seabird.org](http://www.seabird.org)
14. As part of your membership, you will receive e-news and other e-mails, to keep you updated with the work you are supporting. You can opt out at any time by contacting [info@seabird.org](mailto:info@seabird.org)